



5 October 2012

Dear Venue Operator

Notification – Migration Status

As you may be aware the migration of venues from the Legacy Systems to the new Intralot Gaming Services (IGS) Monitoring System is now well underway. With this letter IGS wishes to provide some further clarity on how this migration is progressing.

The migration process started in early September 2012 and is continuing strongly with a large number of venues already migrated over. IGS is on schedule to have all venues migrated prior to the prescribed date of 16 February 2013.

IGS started the migration in smaller venues with fewer gaming machines to ensure the migration process worked well with minimum disruption to operations. With migrations progressing well, larger venues are now included in the migration schedule leading into the next phase which also includes venues with linked jackpot arrangements.

If your venue has not been migrated over yet you will be notified within 7 to 14 days before the scheduled date pending regulatory approvals.

The benefits of the new IGS Monitoring System become apparent when the migration is completed when a multitude of reports become available to you.

IGS understands that a number of venues have started requesting changes (Scheduled Works) to their gaming floors (additional machines, new games, etc.). Instructions on how to request these changes have been communicated to venues recently and can also be found on the IGS website. IGS requests your co-operation in minimising the potential for disruption to your business by ensuring that all Scheduled Works are carefully planned so they can occur on schedule.

Please do not hesitate to contact our **Help Desk on 1300 764 495** should you have any questions.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Arthur Baoustanos", with a long horizontal line extending to the right.

Arthur Baoustanos
Communications Director